

Privacy statement

Xclusive International BV

This is the privacy statement of Xclusive International BV and its subsidiary brands. In this statement we detail how we deal with the personal data that we, in our contact with you, obtain. Xclusive International BV complies with the requirements of the GDPR (General Data Protection Regulation).

Collected personal data

We make every effort to protect your data. We require personal data to provide our services to you. Xclusive International BV processes this personal data because you use our services, we use your services and/or because you've provided this data to us yourself.

Xclusive International BV processes data for the following purposes:

- The provision and invoicing of our services;
- Sending our newsletters;
- Handling your order and keeping you updated about its progress;
- Storage, for the purpose of performing the agreement;
- Taking measures to improve the provision of our services and to provide general information or specific information about offers.

Minors

Xclusive International BV has no intention to collect data about persons under the age of 18 years. For that reason, we do not offer our services to minors. We recommend for parents to be involved with, and aware of, the online activities of their children, to prevent that data about children is collected without parental consent. If you feel that we have collected personal data about a minor without the appropriate consent, please contact us. We will then remove such information.

Security

For all transfers of data, we use the so-called SSL-security system (Secure Socket Layer) in conjunction with 128/256-bit encryption. This technology offers the highest level of security and is therefore, for example, also used by banks to secure data during Online Banking. Your browser software will display a key or closed lock symbol in its status bar whenever you send encrypted data.

Data regarding website visits

We receive data when you visit our website. We use that data to improve our website.

We also use Google Analytics on our website to help us analyse its functioning and to measure the returns on traffic sources. Google may provide this information to third parties, either where Google has a legal obligation to do so, or where third parties process information on behalf of Google. This is out of our power to control. We have not given Google consent to use the analytics information they obtain for other Google services. The information collected by Google is anonymised as much as possible. Your IP-address is expressly excluded from this data.

Cookies

Our website only uses anonymised cookies.

Features for sharing on social media

Buttons are embedded in our website through which web pages can be promoted (“liked”) or shared (“tweeted”) on social networks such as Facebook and Instagram. These buttons use bits of code made by Facebook or Instagram respectively. This code also generates cookies. This is out of our power to control. Please read Facebook’s and Instagram’s privacy statements (which may be updated or changed regularly), to see how they use the (personal) data obtained through these cookies.

Newsletter and information

Periodically, we will send a digital newsletter or other information to our customers and other interested parties by e-mail. Only those people who have indicated that they wish to receive our newsletter will be sent this newsletter and other information. Every newsletter contains an unsubscribe-link through which the recipient can unsubscribe.

Retention period for data and access

When you stop using our services we may retain certain information for the duration of legally required retention periods. We will remove any data that is no longer required. After the legal retention period expires we will destroy all data.

You are entitled to see the data that you have provided to us. To exercise this right, you can send our office management a request for access, correction, or removal. To ensure that it was you who sent the request for access, we ask that you include a copy of your identity document with your request. In doing so, we also request that you redact your picture and personal service number by making them black. Where it concerns access to personal data that is linked to a cookie we will require you to send us a copy of the cookie concerned. You can find cookies in the settings of your browser software. Xclusive International BV will reply as soon as possible, no later than four weeks from receiving your request.

Sharing with others

Xclusive International BV will only share data with third parties where this is necessary for the performance of our agreement with you, or to comply with legal requirements.

Changes

This privacy statement may be subject to change. Any changes to this privacy statement will be available on this page.